Carolinas Chapter Meeting Schedule

April 13th

3:30 PM-5:00 PM: Team Building and Corporate Culture- Loyalty, dedication, hard work, these are just some of the things we look for when hiring new staff and creating an atmosphere conducive to our long hours and crazy schedules! How can you work to improve the culture within your own organization or team while exceeding goals and keeping morale high?

5:30 PM: Happy Hour and Dinner on your own

April 14th

9:00 AM-10:00 AM- Security Tabletop exercises (BOH and FOH concurrent, separate sessions)- Each session will be guided through security issues that all venues face on a regular basis. From patron screening to backstage access, we’ll discuss some common security concerns and how best to address them.

10:15 AM-11:15 AM- Safety Tabletop exercises (Staff and visitors concurrent, separate sessions)- Whether it is a medical emergency with a patron or building access throughout the day, venues make a hundred safety decisions each day. How we handle them with staff or patrons impacts all levels of our operations and this is the place to discover best practices.

11:30 AM-12:15 PM- Accessibility- Accessibility is something we address at every event and opens an entirely new audience to our venues. How can we best serve a population that may have never visited us before and what are our resources for doing so?

12:30-1:30 PM- Lunch

1:45 PM- 3:00 PM- General Town Hall- BYOQ! Bring your own questions! There is no better place to get information and share ideas than during our general town hall session. This moderated Q&A is yours for the making. Maybe there is a problem you’ve faced every day and can’t figure out. This is your time!