Happy Thanksgiving!

Region 5 IAVM News

The IAVM Region 5 Bob Scanlin Memorial Scholarship

The IAVM Region 5 Bob Scanlin Memorial Scholarship will fund tuition for one (1) individual to attend up to two consecutive years of Venue Management School (VMS) held in Wheeling, West Virginia at the Oglebay Resort & Conference Center 2017 program dates are June 3-8, 2017.

For more information about VMS, visit http://www.iavm.org/vms/vms-home. Tuition includes shared-cabin accommodations, all classes, study materials, coffee breaks, Sunday dine-around and graduation night banquet. Other expenses, including travel, are the student's responsibility. This is the link to the application.

https://iavm.formstack.com/forms/2017_vms_year_1_2_region_scholarship

The IAVM Region 5 VMS Scholarship is presented in the memory of Bob Scanlin, CFE, a past IAVM Region 5 Vice President, IAVM Foundation Board of Trustees member and longtime director of the Georgia Mountains Center in Gainesville, GA. Bob, known for his great sense of humor and unselfish service to Region 5, was the quintessential IAVM professional with a passion for business, leadership and people.

The deadline to apply is Thursday, January 12, 2017. The award is made, and candidates are
Proposed By Law Change - One Member One Vote  
"Another Point of View"  
By  
Lionel Dubay, Assistant Vice President, University of Florida  
& IAAM ( IAVM ) Past President 2001 -02

The issue and question here which is a technical one: as a Professional Member do you want IAVM to be a Professional Association or a Trade Association?

Wikipedia defines a Professional Association as "A Professional Association (also called a professional body, professional organization, or professional society) is usually a nonprofit organization seeking to further a particular profession, the interests of individuals engaged in that profession and the public interest. The roles of these professional associations have been variously defined: A group of people in a learned occupation who are entrusted with maintaining control or oversight of the legitimate practice of the occupation, also a body acting "to safeguard the public interest; organizations which "Represent The Interest Of The Professional Practitioners," and so, "act to maintain their own privileged and powerful position as a controlling body."

The Vision of our founders over 90 years ago and of those who have followed was to build and grow a Professional Association. The Bylaw membership criteria was written tightly to define and support this vision.

Our Association's name originally was the International Association of Auditorium Managers which was crafted to identify and validate the founders of our Association (Auditorium Managers) and the vision they hoped to achieve.

With the growth of Convention Centers, Performing Arts Centers, Stadiums and Arenas we later became the International Association of Assembly Managers to better reflect who we were.

We changed our name again to the International Association of Venue Managers because our members thought the name change would better reflect who we were as a Professional Association.

If we allow non Practitioners (allied members) to vote, we technically become a Trade Association.

And, our history as shown above tells us at some point in the future our "One Member - One Vote Membership" will say our Association no longer reflects who we are for we'll have become a hodgepodge of Venue Managers, Consultants, and Representatives of Products and Services.

And, clearly a Trade Association! Start giving thought as to what our new Name might be!

It's important to expose and grow student members within our Association but we need to ask ourselves if they are knowledgeable enough to vote on an Association Bylaw or an individual for Second Vice President?

We also need to ask what will this "One Member - One Vote" membership be voting on? In other words what is the value here of allowing everyone to vote? And, is it worth giving up our status as a Professional Association?

With the new Governance Model and how we have streamlined the Association we as members have VERY Little to vote on. We can vote on Bylaw changes which are few and far between. We can vote on the Second Vice President position which has been basically all decided for us with the recommendation of the nominating and executive committee along with
the approval of the Board. We haven't seen a contested second Vice President nomination for 35 years. With that said there is really no value to allowing non Practitioners to vote. But we are going to give up 90 years of building a Professional Association and an Association that's the Acknowledged Leader within the industry.

Proponents of this initiative will say we will see no difference in our organization and we will continue to be a Professional Association.

Technically by definition we will be a Trade Association and there are no safe guards to preventing us from seeing the face of our organization be it a name change or an allied member with no venue management experience serving as our Chairman.

Our predecessors wrote the Bylaws tightly for us to be A Professional Association of Venue Managers. We stayed this course for 90 years. The leadership and staff over the last few years have been determined to change this even after we voted it down last year. With that said, how can this group of leaders and staff guarantee that a group of future leaders won't work just as hard to eliminate these safe guards especially once we have a mixture of Professional and allied members on the Board of Directors.

What makes this a sensitive and caring issue is that there are a small group of members who are ineligible to vote and they have contributed a great deal to our Association. However the Association is bigger than us as individuals.

As members we need to give this initiative serious consideration for once it's voted in there will be no reversing it in the future!

As a venue manager you spend an incredible amount of time Practicing your craft at work and sacrificing your time away from your family. In my 36 years as a Director of an arena and 41 years as a member of IAVM as well as a Past President I have been proud to be part of my Professional Association.

I am a member of a few professional associations and I asked a membership director of one, "What change would we become if we allowed our Vendor Associate Members the Right to Vote?" The answer was direct to the point, " We would go from being a Professional Association to a Trade Association."

As a CFE do you want to be recognized and validated by a Professional Association or a Trade Association?

As a Professional Member do you want to be recognized by a Professional Association or a Trade Association?

With that said, I give credit to our Chairman Mark Mettes, CFE for making the efforts to vet this initiative. I encourage you to carefully weigh both sides of the issue and share this point of view with fellow members. In addition, if you feel as I do I encourage you to share your thoughts with Nina, our Region V Board and our International Board Members.

**ICCC Meeting Notes**

Region 5 members had an excellent showing at the last stand alone ICCC Meeting in Pasadena October 27-29. Allied member Centerplate hosted an outstanding reception in front of Pasadena's Convention Center on a beautiful southern California evening. The Convention Center Sector Committee assembled an excellent program as they always do. Many thanks to our sponsors and the Region 5 members who served on the convention committee including: Matt Hollander, CFE (Vice Chair-Miami), Dave Anderson (West Palm Beach), Aaron Batson (Orlando), Robert Rose, CFE (Tampa), David Bevans, CFE (Columbus), Jim Finch (Port Charlotte), Ken Stockdell AIA (Atlanta), Elisa Putman (Nashville) Troy Thorn (Chesapeake), Bryan Miller, CMP MBA (Virginia Beach). We owe a special thanks to the entire committee and particularly Naz Sabripour Pasadena's host.
Region 5 IAVM Job Postings

Huntsville, Alabama

Operations Supervisor
Von Braun Center

Seeking full-time working supervisor who will be directing, overseeing and scheduling all aspects for event set-ups, changeovers, and general facility housekeeping. Minimum of a high school diploma, GED or is a graduate from a vocational or technical school; 2-year college degree is preferred. Mechanically inclined with a minimum of 5 years experience in a position requiring assembly, manufacturing, or related field of experience. Good organizational and verbal communication skills required. Experience using hand tools, operating small equipment and machinery. Able to work flexible schedules, including nights, weekends and holidays. Moderate proficiency in computer skills required. Salary range $27,539 - $42,037, excellent benefits package to include Alabama state retirement. Please submit resumes no later than Friday Dec. 16th

No phone calls please. EEO
Von Braun Center
Human Resources
700 Monroe Street
Huntsville, AL 35801
Attn: Operations Supervisor

Richmond, Virginia

Event Manager - Plans and coordinates multiple events, managing every aspect from advance planning, during the event and including post-event follow-up. Coordinates the work of facility event staff and serves as a liaison between facility users and facility staff, service providers, public safety agencies and event attendees.

Maintenance Manager - Directs, manages, supervises and coordinates the activities and operations of the Maintenance Department and provides responsible staff assistance to the Director of Operations. Oversees the installation, repair and upkeep of the Greater Richmond Convention Center, including hydraulic, mechanical and electrical systems, buildings, grounds and other structures.

For detailed job descriptions and application procedures, visit http://www.richmondcenter.com/employment/.
Florida

Gainesville - On September 23, 2016, the Stephen C. O'Connell Center officially hired Oscar Bergeron-Oakes as its new Production Manager. Since September 23, 2015 Oscar had been serving as the interim Production Manager while he worked towards his Bachelor's Degree from the University of Florida. Oscar is from Coral Springs, FL and originally began working at the O'Connell Center in January, 2014.

Georgia

Atlanta - Frank Poe, 66, Executive Director of the Georgia World Congress Center Authority (GWCCA) since 2010, was presented with the International Association of Venue Managers (IAVM) prestigious Convention Center Lifetime Achievement Award on Oct. 28 at the International Convention Center Conference in Pasadena, Calif.

Atlanta - Corporate donors AT&T and Bank of America recently donated $1 million per company to help fund renovations of Atlanta's Centennial Olympic Park, owned and managed by the Georgia World Congress Center Authority (GWCCA).

The updates to Centennial Olympic Park are essential components of the GWCCA's 2020 Vision strategic plan, and AT&T and Bank of America's support will help make that vision a reality by funding catalytic projects within the greenspace.

As the Park's caretaker, the GWCCA is committed to ensuring that Centennial Olympic Park continues to enhance the quality of life in metro Atlanta for decades to come. GWCCA leaders have developed an exciting 2020 Vision that sets a course for the next five years as Mercedes-Benz Stadium opens, the Georgia Dome is decommissioned, and a new on-campus hotel is developed adjacent to the Congress Center's Building C. As part of this campus-wide vision, GWCCA is preparing for significant improvements to Centennial Olympic Park- including transformative projects designed to increase community access, expand programming opportunities, and greatly enhance the visitor experience. These projects include adding additional greenspace, creating a pedestrian plaza, revamping the park's popular amphitheater, creating a bike depot in conjunction with the PATH Foundation, and opening up the Baker Street corner to neighboring attractions.

Atlanta - The Georgia World Congress Center Authority(GWCCA) was honored by the Georgia Historical Society with a special commemoration service on Nov. 1 installing a new historical marker for the 1996 Summer Olympic Games. The Georgia Historical Marker Program,
administered by the Georgia Historical Society since 1998, commemorates the history of the State of Georgia. As the newest honoree in the Georgia Business History Initiative, GWCCA is focusing on the impact the Games had on economic development in Atlanta and the state of Georgia during the last 20 years. Elevating Atlanta to international status and recognition, the 1996 Summer Olympics united the world in friendship and peace while providing avenues for significant growth in the city, with Centennial Olympic Park emerging as the catalyst for surrounding development and the lasting legacy of the Games - and as the site of the historical marker.

Each year, the Georgia Historical Society selects iconic companies in the state to be honored through the Georgia Business History Initiative. By showcasing these companies, GHS educates Georgia students, citizens and tourists alike about the pivotal role of Georgia’s leading businesses play in the economic, cultural and social development of the state, region and country. The GWCCA joins other iconic Georgia companies such as Coca-Cola, Delta Airlines, Southern Company, and Waffle House.

Atlanta - When feeding the masses, mitigating the waste materials is always top of mind for the Georgia World Congress Center Authority (GWCCA), a leader in sustainability and owner/operator of the largest LEED (Leadership in Energy and Environmental Design) certified convention center in the world.

With a gigantic food order looming - including approximately 92,000 box lunches served across five days - for the Microsoft Ignite conference, Sept. 26-30 on GWCCA's downtown Atlanta campus, members of the Authority’s sustainability, building services, engineering and food services teams put their heads together to come up with a creative solution for recycling the meals’ plastic packaging.

"We asked ourselves, what can we do to both recycle as much as possible and also make Building Services’ job of collecting the material as easy as possible?" said Tim Trefzer, GWCCA's Sustainability Manager.

The result: 26 rolling 4-foot-high plywood carts affectionately dubbed "BLuRCs" (Boxed Lunch Recycling Collection), designed by Harry Duncan, a carpenter with the GWCCA's engineering department. "We realized that there would be approximately 15,000 box lunches every day during Microsoft Ignite," said Trefzer. "The boxes that they’re coming in are plastic and recyclable - but if we allowed attendees to just throw them out, as they normally would, the volume of that would cause all sorts of backups with Building Services, because they'd fill up trash cans and recycling bins really quickly."

Instead, the box lunch containers, prepared by GWCCA food services partner Levy Restaurants, were separated from the rest of the waste stream via the newly-designed collection carts, thus streamlining the recycling process. Each cart can hold up to 1,000 box lunch containers.

The new collection units, flanked by trashcans and regular recycling bins, were spread throughout the campus for Microsoft Ignite, including several at the outdoor lounge-like area on West Plaza between Georgia World Congress Center Building C and the Georgia Dome.

Painted light grey and adorned with recycling decals, the process for attendees utilizing the carts is simple, as spelled out on the accompanying signage: "1) Empty container of food waste into appropriate receptacle 2) Place containers face up in slot on either side of cross beam."

Provided a rough sketch of the concept that featured four compartments, Duncan said the
design of the units immediately popped into his head and he went to work.

"I tried to make the design simple so it would be easy to assemble," said Duncan, who has a background in cabinetry.

Duncan and his engineering colleagues Phillip Haynes, Ben Cadore, Tim Smith, David Howard, Daniel Johnson and Terry Causey, logged 193.5 man hours building the fleet of recyclable collection carts, utilizing 52 sheets of plywood, 1,560 screws, 104 casters, 416 nuts, bolts and washers, and 20 gallons of paint.

Trefzer and GWCCA Recycling Specialist Ima Otudor believe the units can be used for other events on the GWCCA campus, and the project represents a creative collaboration between several departments and a commitment to innovation. "This is a great opportunity for Levy to showcase their collaboration and innovative efforts to work with clients," he said. "As they continue to use those same clamshell boxes, we should be able to use these collection carts frequently."

And the customer - which is the focus of everything the Authority does - was pleased. "They were impressed that we even thought that far ahead and created something like this," said Trefzer. "Because Microsoft is really sustainability-oriented, they wanted us to find a way to recycle them anyway."

Carrollton - Ashley Prather former Assistant Event Manager, Whelan Event Services has been named Operations Manager at The Coliseum (University of West Georgia).

Carrollton - Sports dominate the South. It's a way of life, and there's no escaping it. Growing up, you play every sport imaginable, and it becomes a part of you. The dream of possibly working for a professional sports organization begins to form. For a few this dream becomes a reality, and for University of West Georgia alum Jeremy Sheffield, it has.

Jeremy '12 recently accepted the operations manager for Spurs Sports and Entertainment position with AT&T Center, home of the San Antonio Spurs.

"I'm looking forward to learning from a top five organization in the field of sports," Jeremy said. "I can take my experience to AT&T Center and make a difference. This is a whole new adventure for me, and I'm excited to continue doing what I love."

As the operations manager, Jeremy will be responsible of all the set-ups and breakdowns of large events taking place at AT&T Center, such as NBA and WNBA games, hockey games, concerts, rodeos, and circuses. This, he's no stranger to.

After graduating from the University of West Georgia in 2012, Jeremy landed a full time position at the UWG Coliseum as the event coordinator. During his time at the Coliseum, his duties included supervising undergraduate students who were responsible for event and game set-ups and breakdowns. He also ensured that clients, on and off campus, and their events were in compliance with university and Coliseum policies.

"Working at the Coliseum definitely gave me the necessary experience to move onto a higher level," he said. "It gave me the essential tools to keep expanding my work, and it has qualified me for this amazing opportunity."
The Coliseum played a big role in Jeremy's AT&T Center application process. The Coliseum and its staff is part of the International Association of Venue Managers (IAVM), a professional venue manager organization. As a member of IAVM, Jeremy receives new job postings from the organization, which is where he was notified about the AT&T Center position.

Jeremy began his UWG career in 2008 as a freshman majoring in business management. During his four years as an undergraduate, he worked for University Recreation (URec) as an event supervisor.

He has always been into sports and has always enjoyed putting on events for others. However, Jeremy never really thought about working in sports as a career until he figured out how and where he could transition his event experience into athletics.

"When I started school, I really didn't know what I wanted to do, maybe manage a business, but then I started working in the sports industry and that's when I realized that through the work experience and UWG I had found my niche," he said.

And that he has. Now that he has made a career out of event management, Jeremy now knows his ultimate career goal: general manager of a large professional sports venue.

As his new journey officially began on Monday, September 19, Jeremy took the time to reflect on his UWG experience.

"The entire UWG family will be what I'll miss the most," he said. "I've had the chance to meet so many people the past eight years and to watch all the sports teams and the Wolves evolve in the university athletic world."

UWG has also given Jeremy the chance to create relationships with people who he now considers mentors. As a student, he credits Josh Stewart, his first boss at URec, for giving him his first opportunity to work in event management.

In his professional life at the Coliseum, Jeremy praises Trent Ross, director of the Coliseum, for playing a huge role in the last four years.

"After I graduated, he gave me my first opportunity professionally to get some real work experience to get started and build my resume," he said.

Trent was the first person Jeremy turned to for advice when he began his AT&T application process. Trent reassured Jeremy that this was the best opportunity he could have at the moment, and that even if the application process ended quickly, he would still benefit from it because he'll receive quality interview experience with a professional sports organization. "The best advice that Trent has ever given me was to never stop learning, no matter if the experience was good or bad, to always learn from it," he said.

Jeremy's own piece of advice to those who want to pursue a career with a sports organization is to focus on a specific field, and if you cannot find a paying job doing what you want to do, then take the time to volunteer within your career field.

"Volunteering will do a few things for you," he said. "It will put your name in a hat so if you're doing a great job and they're looking to hire, you'll have an upper hand. It will also give you a taste of what you'll be doing in that career, and it will make you realize if it's something you really want to do."

**Duluth** - Infinite Energy Arena welcomed the 2016 Kellogg's Tour of Gymnastics Champions on October 29, 2016. Members of the 2012 and 2016 U.S. Olympic Team performed to a SOLD OUT crowd in the Duluth, GA venue. Pictured L-R: Sam Mikulak, Ed Boone (with the building), Aly Raisman, Nicole Ahsinger, Axel Osborne, Marcia Powell (with the building)
Valdosta - It is with honor that the publishers and editors of ConventionSouth, the national multimedia resource for planning events in the South, present James H. Rainwater Conference Center with a 2016 Readers' Choice Award.

"ConventionSouth readers and fans have voted to decide the best meeting sites in the South, and it is no surprise to us that James H. Rainwater Conference Center has been selected to receive our annual Readers' Choice Award," said ConventionSouth Publisher J. Talty O'Connor. "The value in receiving this prestigious recognition is that it comes from the United States' top meeting professionals who hold events in the South. These planners demand the highest level of customer service and quality facilities, and they have contributed in determining that James H. Rainwater Conference Center indeed displays the commitment to professionalism, creativity and service that they require."

James H. Rainwater Conference Center is among 250 convention and visitor bureaus (CVBs), meeting facilities and hotels located across the South to receive this year's Readers' Choice Award. Throughout the year, meeting professionals nominated the meeting sites they believe provide exemplary service for group events. The nominated sites are then compiled onto an online ballot where meeting professionals and fans are asked to vote for the best of the best. With over 4,000 voters participating in the selection process and the highest social media interaction to date, this has been the most successful and engaging year yet!

Since creation in 2001, this is the third time that James H. Rainwater Conference Center has received the award, making it an even greater honor to present it with a 2016 Readers' Choice Award. James H. Rainwater Conference Center will be featured as an award recipient in the December 2016 Awards Issue of ConventionSouth magazine. This exciting issue will also showcase some of the most talented meeting professionals in the nation as ConventionSouth also presents planners with its annual "Meeting Professionals To Watch" designation. "Featuring peer advice and trade secrets from our Meeting Professionals to Watch in 2016, our Awards Issue is one of the most popular must-read resources within the meetings industry," O'Connor said.
**Louisiana**

**Slidell** - We were pleasantly surprised recently to learn that the Northshore Harbor Center has been presented with the 2016 Readers’ Choice award from ConventionSouth magazine.

"ConventionSouth readers and fans have voted to decide the best meeting sites in the South, and it is no surprise to us that the Northshore Harbor Center has been selected to receive our annual Readers’ Choice Award," said ConventionSouth Publisher J. Talty O’Connor. "The value in receiving this prestigious recognition is that it comes from the United States’ top meeting professionals who hold events in the South. These planners demand the highest level of customer service and quality facilities, and they have contributed in determining that the Northshore Harbor Center indeed displays the commitment to professionalism, creativity and service that they require."

This marks the sixth time and fifth consecutive year that the Northshore Harbor Center has received this award, making it an even greater honor. Selected from a list of 800 nominees, the Harbor Center was among 250 convention and visitor bureaus (CVBs), meeting facilities and hotels from 16 states located across the South to receive this year's Readers’ Choice Award. Out of the many venues nominated in Louisiana, the Harbor Center was one of only 15 that were recognized in 2016. Especially noteworthy, is that the Harbor Center is one of only three facilities in the state to have received this honor five times.

Throughout the year, meeting professionals nominated the meeting sites they believe provide exemplary service for group events. The nominated sites are then compiled into an online ballot where meeting professionals and fans are asked to vote for the best of the best.

The Northshore Harbor Center will be featured as an award recipient in the December 2016 Awards issue of ConventionSouth magazine. ConventionSouth Magazine is a national multimedia resource for planning events and is distributed to more than 18,000 meeting professionals located across the country who book meetings held within the South, according to O’Connor.

We are extremely excited to win this award yet again, and so grateful to those who nominated and voted for us. We will continue to strive for excellence in our industry by providing the highest level of customer service to all who attend events at our center.

**Mississippi**

Submit Your Articles for Next Month!

**North Carolina**

**Charlotte** - Fredrick Richardson has joined Hornets Sports and Entertainment as Senior Director of Arena and Event Security.
Freddrick was a member of our original team when the arena opened in 2005. His career has taken him across the United States and to several countries to assist in opening the following facilities; Phillips Arena, American Airlines Center, Time Warner Cable Arena (Bobcats Arena), Sprint Center, BBVA Compass Stadium, Barclays Center, Arena Pernambuco Recife, Brazil and Videotron Center, Canada.

**Charlotte** - Hornets Sports & Entertainment and Charter Communications announced that Spectrum Center has officially replaced Time Warner Cable Arena as the name of the Hornets' home arena in Uptown Charlotte. The new name follows Time Warner Cable's merger with Charter Communications and reflects the brand name of Charter's all-digital TV, internet and voice offerings.

The venue's new website is spectrumcentercharlotte.com. The updated social media handles for the arena are Facebook.com/spectrumcentercharlotte, @spectrumcenter on Twitter and @spectrumcenter on Instagram.

Over the last several months, Spectrum branding replaced that of Time Warner Cable throughout the building, including exterior and interior signage, the playing court and the new state-of-the-art scoreboard.

Time Warner Cable entered into an agreement in 2008 for naming rights of the uptown Charlotte arena, which is operated by Hornets Sports & Entertainment. In addition to being the home of the Hornets, Spectrum Center hosts approximately 150 events annually, including professional and collegiate sports, major concerts, family shows and conventions. Since opening on Oct. 21, 2005, the arena has hosted nearly 15 million visitors at nearly 1,700 events.

The premier destination for sports and entertainment in the Carolinas, Spectrum Center will host 17 events in 33 days starting with tomorrow's Kellogg's Tour of Gymnastics Champions and Saturday's Hornets Home Opener against the Boston Celtics. The stretch includes 10 Hornets games, three concerts, two comedy performances, the Kellogg's Tour of Gymnastics Champions and WWE Monday Night Raw.

**Puerto Rico**

**San Juan** - Coliseo just hired new IT Administrator Ivan Rodriguez, who provides MIS/IT support for the facility by managing and maintaining the facility's servers, PCs, Laptops, and associated business software and systems, including but not limited to telephone, internet, and cellular provider, audio visual and sound system. Manage facility's internal network and associated equipment. Interact with internal staff and external clients to determine needs and recommend solutions.

**San Juan** - Puerto Rico suffered a full electrical system failure caused by fire in the Central Aguirre power authority located in the south of the island. During 42 hours our facility, the Coliseo de Puerto Rico José Miguel Agrelot, operated with the emergency generator without any major problems. The diesel consumption during this event was 1,376 gallons.

Running a full house event our facility was affected by a failure of the water system. As an emergency measure we subcontracted a company to provide us potable water supplies while the event was taking place. Six (6) trucks were received without interruption until the concert finish, representing a total of 40,400 gallons of water. Water consumption per hour
(Full House Event) was 9,743 gallons.

The Coliseo de Puerto Rico José Miguel Agrelot is the biggest indoor arena in Puerto Rico dedicated to entertainment. It is located at the Golden Mile of San Juan, the island capital.

San Juan - Another year, another VIP Party! On September 29th Coliseo had the opportunity to host their Annual VIP Party. Also celebrating Coliseo’s 12th Year Anniversary, all VIP Clients (Club Seat & Suite Owners) were invited to a night of nibbles & drinks and what else?.. a one of a kind roller skating rink!! We wanted to go "back in time" and develop a whole new concept of what a VIP Party is all about.

Clients were greeted with a Pinot Grigio Popsicle Welcome Drink upon their arrival. The event was held at Coliseo’s Arena floor and it was transformed with Disco Balls rigged from the ceiling, an arcade area, featuring Ms. Pacman, Centerpede and Galaga, a photobooth area were guests could wear different props and of course a Modern but retro Roller skater rink. An exciting menu of Passed Hors D’Oeuvres & Desserts was developed by our F&B Premium Team. Concept & Logistics of Floor Plans was designed by our Setup Manager, Javier Echevarria and VIP & Marketing Team worked with the concept, invitations. The party’s entertainment & music was by the legendary DJ Barón López, a famous Puerto Rican 80’s DJ, rocked the floor with 70’s & 80’s music. Clients had lots of fun and skated throughout the whole night.

San Juan - October was a very busy one in Coliseo Operations. Eight (8) event concerts combined with multiple small events caused that our department performs at peak levels the whole month. In conjunction with the events, this month we completed the remodeling of the operational offices and F&B, where we installed new floor, using the technique of "Terrazo Wet Floor" that together with new wall colors impacted a fresh look to the areas.

We installed new air conditioning unit, increasing capacity in our security offices, in order to supply cooling demands caused by additional equipment’s. Three (3) new projects were presented to the PR District Authority for approval: Roof Membrane Conditioning, Sky Box Remodel, and
Outdoor Terrace Conversions. Two (2) out of the three (3) were approved, Skybox Remodel & Outdoor Terrace Conversions.

South Carolina
Submit Your Articles for Next Month!

Tennessee
Submit Your Articles for Next Month!

Virginia
On Wednesday, November 30th the Greater Richmond Convention Center will be hosting an IAVM Region 5 - Virginia Chapter Meeting. Featuring very prevalent and beneficial content programmed and, as always, this will be a great opportunity to network with your industry associates.

Please consider joining and sending some of your staff to participate. The cost is nominal and it includes complimentary parking, breaks and lunch.

For a full agenda, registration form, assistance with hotel reservations or any questions please contact Michael A. Meyers, CFE General Manager of the Greater Richmond Convention Center at mmeyers@greaterrichmondcc.com
Allied Member News

Submit Your Articles for Next Month!

Newsletter Guidelines

Please submit information by the 15th of each month for inclusion in the following month’s newsletter. If your submission is received after the 15th it will be published in the next newsletter.

Entries are published as received with little editing and cutting. Please send entries as you would like them in the newsletter. Please send in a word doc. format with pictures attached separately as a jpeg.

As you think about things to share, please keep in mind that we are looking for news items. Some newsworthy items of note include (but are not limited to):

- Expansions, renovations, new buildings
- New contracts
- Incidents or event surprises that occur at your building you think others should know about (heads up’)
- How you handle/handled hot button topics
- Looking for suggestions on how others handle a concern
- RFP’s
- Newly hired or promoted staff
- Certifications or awards for facilities and staff
- Notice of PAFMS grads, etc.
- Job Postings, searches for jobs
- Photos (not all can be used). Please identify all people in photo.

Because most of our members are employed in event buildings, event schedules and articles which list upcoming or past events will not be included in the newsletters. On the other hand, events which have led to some unexpected situations requiring fast thought and master handling could be considered newsworthy.

Submit to: nhcmarketing@harborcenter.org