



IAVM Northern California CHAPTER MEETING
Thursday, June 27, 2019 – 12noon

SAP Center at San Jose
525 W. Santa Clara St.; San Jose, CA 95113
Complimentary Parking in SAP Lot

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- 11:30 am** **Registration opens enter at SAP Center in BMW Lounge**
Enter at corner of Santa Clara and Montgomery Streets
- 12:00N – 12:45 pm** **IAVM Members & Guests Lunch in BMW Lounge**
Lunch Sponsored Auerbach Pollock Friedlander
- 12:45 pm** **Welcome & Introduction**
Steve Kirsner, Vice President, Booking & Events, SAP Center at San Jose
- 12:50 pm -1:00 pm** **Welcome to San Jose**
Representatives of Team San Jose
- 1:00 – 1:20 pm** **IAVM National & Region 7 Updates**
Leslee Stewart CVE, General Manager, Paramount Theatre
Jennifer Norris CVE, Assistant Managing Director, SF War Memorial
Justin Aquino, Operations Manager, San Mateo County Fair
- 1:20 – 2:10 pm** **Security Gaps in Spectator for Sports Environments**
Intro: Courtney Egg, Audience Services Manager, Leshner Center for the Arts
Speakers: **Joshua B. Hill, PhD** is an Assistant Professor of Criminal Justice at The University of Southern Mississippi and a Fellow at the Office of Global Perspectives and Metropolitan Center at the University of Central Florida.
Don Lapham, Director, Domestic Preparedness Support Initiative, Department of Defense

Don and Joshua will speak to a current collaboration focusing on safety and security vulnerabilities pre/during/post events, and how to use technology to strike a balance between ensuring everyone is safe & scaring the bejeezus out of attendees.
- 2:10 - 2:20 pm** **Break (10 mins)**
- 2:20 – 3:10 pm** **New Technologies to Help You Meet the Needs of your Deaf and Hard of Hearing Patrons**
Moderator: Heather McAvoy ASTC, Principal, Schuler Shook
Speaker: **Steve Clark, CRC (Certified Realtime Captioner)**, Manager of Home Team Captions (HTC), a Washington, DC based realtime captioning company.

Steve will speak to providing onsite and remote captioning for individuals and large groups in a variety of settings: including one-on-one settings as well as conferences; online webinars and seminars; civic settings, including live theater performances and commencement ceremonies; and onsite and remote stadium captioning for five professional sports teams and two universities.

- 3:10 - 3:20 pm** **Break (10 mins)**
- 3:25 – 4:20 pm** **Contractual Risk Transfer & Certificate of Insurance.**
Intro: Steve Kirsner, Vice President, Booking & Events, SAP Center at San Jose
Speakers: Jessica Huang & Aubri Bryan from Expert Quote
- 4:20 pm** **Presentation and “Thank You” to Allied Sponsors**
- 4:30 pm – 5:15 pm** **Townhall**
Join your sector colleagues in discussion of the most pressing topics of the day, get your questions answered by a group of your peers.
- 5:15-6:00 pm** **Happy Hour & Tour**
Join colleagues for a no-host happy hour in the BMW Lounge.
Take a beverage with you on a venue tour or stay put and network.
- Snacks Sponsored The Shalleck Collaborative*

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