## IAVM Northern California CHAPTER MEETING

Thursday, June 27, 2019 – 12noon

SAP Center at San Jose
525 W. Santa Clara St.; San Jose, CA 95113
Complimentary Parking in SAP Lot

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| 11:30 am | Registration opens enter at SAP Center in BMW Lounge  
Enter at corner of Santa Clara and Montgomery Streets |

| 12:00N – 12:45 pm | IAVM Members & Guests Lunch in BMW Lounge  
*Lunch Sponsored Auerbach Pollock Friedlander* |

| 12:45 pm | Welcome & Introduction  
Steve Kirsner, Vice President, Booking & Events, SAP Center at San Jose |

| 12:50 pm -1:00 pm | Welcome to San Jose  
Representatives of Team San Jose |

| 1:00 – 1:20 pm | IAVM National & Region 7 Updates  
Leslee Stewart CVE, General Manager, Paramount Theatre  
Jennifer Norris CVE, Assistant Managing Director, SF War Memorial  
Justin Aquino, Operations Manager, San Mateo County Fair |

| 1:20 – 2:10 pm | Security Gaps in Spectator for Sports Environments  
Intro: Courtney Egg, Audience Services Manager, Lesher Center for the Arts  
Speakers: *Joshua B. Hill, PhD* is an Assistant Professor of Criminal Justice at The University of Southern Mississippi and a Fellow at the Office of Global Perspectives and Metropolitan Center at the University of Central Florida.  
*Don Lapham*, Director, Domestic Preparedness Support Initiative, Department of Defense  
Don and Joshua will speak to a current collaboration focusing on safety and security vulnerabilities pre/during/post events, and how to use technology to strike a balance between ensuring everyone is safe & scaring the bejeezus out of attendees. |

| 2:10 - 2:20 pm | Break (10 mins) |

| 2:20 – 3:10 pm | New Technologies to Help You Meet the Needs of your Deaf and Hard of Hearing Patrons  
**Moderator:** Heather McAvoy ASTC, Principal, Schuler Shook  
**Speaker:** *Steve Clark, CRC (Certified Realtime Captioner)*, Manager of Home Team Captions (HTC), a Washington, DC based realtime captioning company.  
Steve will speak to providing onsite and remote captioning for individuals and large groups in a variety of settings: including one-on-one settings as well as conferences; online webinars and seminars; civic settings, including live theater performances and commencement ceremonies; and onsite and remote stadium captioning for five professional sports teams and two universities. |
3:10 - 3:20 pm    Break (10 mins)
    Intro: Steve Kirsner, Vice President, Booking & Events, SAP Center at San Jose
    Speakers: Jessica Huang & Aubri Bryan from Expert Quote
4:20 pm    Presentation and “Thank You” to Allied Sponsors
4:30 pm – 5:15 pm    Townhall
    Join your sector colleagues in discussion of the most pressing topics of the day, get your questions answered by a group of your peers.
5:15-6:00 pm    Happy Hour & Tour
    Join colleagues for a no-host happy hour in the BMW Lounge.
    Take a beverage with you on a venue tour or stay put and network.

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