TERMS & CONDITIONS
VenueConnect 2022 – July 18-21, 2022 – Phoenix, Arizona

Event Cancellation or Postponement
IAVM reserves the right to cancel or postpone an event due to low participation, severe weather, or any other circumstance which would make the event non-viable. If IAVM cancels an event, registrants are eligible for a full refund. If an event is postponed or rescheduled, registrants will receive a full refund. IAVM is not responsible for travel arrangements or any other actual or perceived loss due to cancellation or postponement of an event.

Registration
Member rates apply to individuals with current membership status at the time of registration.

Payment
All payments must be submitted in U.S. funds. International wire transfers incur a USD $25 fee.

Cancellations and Refunds
Cancellation and refund requests must be made via email to the IAVM Meetings Department at meetings@iavm.org. Fees are calculated based on the full cost of registration and the date cancellation request is submitted.

If a registrant is unable to attend an event for any reason, someone else from their venue/company may attend in their place with written notice up to 2 weeks prior to the event start date. If a cancellation is necessary, the following refund deadlines apply:

- Cancellation request submitted on or before **June 6, 2022**: FULL refund
- Cancellation request submitted **after June 7 but before or on July 6, 2022**: 25% refund
- Optional fees (including, but not limited to: golf and pre-conference workshops) are non-refundable from the time of purchase.

The above cancellation deadlines apply to PAID, UNPAID, and partially paid registrations. Invoiced no-shows will be billed as a cancellation accordingly. Late requests for refunds due to special circumstances will be considered on a case-by-case basis.

Rollover Policy
There is no rollover option. If a registrant is unable to attend, and the venue is not able to send another attendee, registration will be refunded based on the above cancellation deadlines.

Photo/Video Waiver

By attending this event, you grant IAVM the right to photograph or videotape you and your property. You also authorize IAVM to copyright, use, and publish said photographs/videos with or without your name for any lawful purpose.

Code of Conduct for Meeting Participants

IAVM is committed to providing a safe and welcoming environment for all meeting participants regardless of gender, gender identity and expression, age, sexual orientation, disability, physical appearance, body size, race, national origin, ethnicity, or religion (or lack thereof).

Meeting participants are expected to refrain from any unacceptable behavior during IAVM events.

Unacceptable behavior is defined as:

- Harassment, intimidation, or discrimination in any form.
- Verbal abuse of any meeting participant. Examples of verbal abuse include, but are not limited to, verbal comments related to gender, gender identity and expression, age, sexual orientation, disability, physical appearance, body size, race, national origin, ethnicity, political comments, or religion (or lack thereof).
- Inappropriate use of nudity and/or sexual images in presentations or comments.
- Threatening or stalking of any meeting participant.
- Postings of any promotional materials, special offers, job offers, product announcements, or solicitation for services. IAVM reserves the right to remove such messages and potentially ban sources of those solicitations.
- Real or implied threat of professional or financial damage or harm.
- Inappropriate disruption of meetings or presentations.

Unacceptable behavior will not be tolerated and will have consequences. Anyone asked to stop unacceptable behavior is expected to comply immediately. If a participant engages in unacceptable behavior, IAVM may take any action they deem appropriate, up to and including expulsion from the event without warning or refund and, if appropriate, involvement of local law enforcement. Breaches of this Code of Conduct can result in disqualification from participating in future events and termination of IAVM membership.

If you see, overhear, or experience a violation of the Code of Conduct during an IAVM event, please report it immediately to an IAVM staff member and/or email us at meetings@iavm.org.

Infectious and/or Communicable Diseases, Viruses, Bacteria or Illnesses

Attendee, on his/her/their behalf, acknowledges and agrees to comply with (1) all relevant policies and protocols issued by IAVM and/or the Venue owner/operator, including, without limitation, any policies and protocols regarding security, conduct, health, and safety, all of which, due to the evolving nature of the COVID-19 pandemic, may continue to be updated from time to time between registration to attend and the Event date, and (2) all current guidance of

the Centers for Disease Control and Prevention, and all applicable laws and policies of federal, state, city and local authorities.

Assumption of Risk Related to COVID-19 and Other Communicable Diseases

Attendee, on his/her/their behalf, acknowledges and expressly assumes all risks that are in any way related to or arising from being exposed to or contracting COVID-19 or other Communicable Disease at any IAVM event in the Venue. By registering to attend the event, Attendee is acknowledging and confirming, both now and in the future, that Attendee understands and expressly assumes the risk that he/she/they may be exposed to COVID-19 or other Communicable Disease. Attendee expressly understands that these risks include contracting COVID-19 or other Communicable Disease and the associated dangers, medical complications, and physical and mental injuries, both foreseen and unforeseen, that may result from contracting COVID-19 or other Communicable Disease. Attendee further acknowledges and understands that any interaction with the general public poses an elevated, inherent risk of being exposed to and contracting a Communicable Disease, including, but not limited to, COVID-19, that it cannot be guaranteed that Attendee will not be exposed, and that as such, potential exposure to, or contraction of, COVID-19 or other Communicable Disease are risks inherent in Attendee's decision to register and attend the event that cannot be eliminated.

Release of Liability and Covenant Not to Sue

ATTENDEE, ON BEHALF OF HIMSELF/HERSELF/THEIRSELF, AND THEIR RELATED PERSONS, WAIVES, RELEASES, DISCHARGES, HOLDS HARMLESS, AND COVENANTS NOT TO SUE THE RELEASED PARTIES WITH RESPECT TO ANY CLAIM, LIABILITY. OR DEMAND OF WHATEVER KIND OR NATURE, EITHER IN LAW OR IN EQUITY, THAT MAY ARISE IN CONNECTION WITH, OR RELATED IN ANY WAY TO, (A) PRESENCE AT THE VENUE OR (B) PARTICIPATION IN THE EVENT OR ANY RELATED ACTIVITIES ARRANGED, PROMOTED AND/OR SPONSORED BY THE RELEASED PARTIES, INCLUDING, WITHOUT LIMITATION, THOSE CLAIMS THAT ARISE AS A RESULT OF: (1) IN WHOLE OR IN PART, THE SOLE, JOINT, OR COMPARATIVE NEGLIGENCE, OR STRICT LIABILITY, OF THE RELEASED PARTIES, AND/OR (2) THE INHERENT RISKS ASSOCIATED WITH ATTENDING THE EVENT AND VISITING THE VENUE, INCLUDING, WITHOUT LIMITATION ALL CLAIMS FOR PERSONAL INJURIES, WRONGFUL DEATH OR EXPOSURE TO OR CONTRACTION OF COVID-19 OR OTHER COMMUNICABLE DISEASE BY ATTENDEE OR OTHER INDIVIDUALS EXPOSED TO COVID-19 OR OTHER COMMUNICABLE DISEASE BY ATTENDEE; AND ALL CLAIMS IN CONNECTION WITH THE APPLICATION OF ANY HEALTH AND SAFETY PROTOCOLS TO ATTENDEE.